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**Wireless technology is
the wave of the future at UNM.**

**U N M I N F O R M A T I O N
T E C H N O L O G I E S**

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505/277-5757 IT Customer Support Services
cio.unm.edu
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UNM

IT

Connect Innovate Serve

U N M

Information Technologies

Centralized IT Services for the University of New Mexico

Services and Products

Software for Departments
Hardware Maintenance
Field Agent Support
Surveys and Questionnaires
E-mail, E-calendar and Mailing Lists
Security Incident Handling
NetID Management
LoboMobile and LoboAlerts

University-wide Collaborative IT Governance

Policy and Standards
Priorities and Planning
UNM-wide Working Groups

Network Communications

National Lambda Rail and Internet 2
State Networking Partnerships
Albuquerque GigaPop (ABQ-G)
Campus Network and Infrastructure
End-to-End System Monitoring
Secure Wireless
Active Directory
Identity Management
Telephones and Smartphones
Voicemail
Alarms

Knowledge Management

Fastinfo.unm.edu
Studentinfo.unm.edu
Help.unm.edu
Support Center Incident Tracking

Community Building

New Mexico Computing in
Higher Ed Consortium (CHECS)
New Mexico Technology in Education (NMTIE)
CNM and APS Partnerships
Microsoft Consortium

High-Tech Infrastructure

Database Management
Computing Platforms
Computing Hosting

Instructional Technology

Computer Classrooms
Computer Labs
Test Scoring
Instructor and Course Evaluation
Visualization Lab Support
Academic Software

Enterprise Information Management

LoboWeb
Portal and Banner Applications
Recruitment and Admissions
Registration and Grades
Financial Aid and Transcripts
Finance and Purchasing
Human Resources and Payroll
Operational Data Store (ODS) and Reporting

Vendor Relations

Management
Partnership

Other Services

Special Events
Voice and Computer Support