2013 IT Summer Projects

WHAT DOES IT DO? Services are described at http://it.unm.edu. The IT Service Desk can help you at 505 277-5757 or http://help.unm.edu

Connect

COMPUTER LAB UPGRADES Dane Smith Hall, Johnson Center and Economics labs will be upgraded with 51 new Macs and 99 new Windows PCs. See http://it.unm.edu/pods/ for software, hours and locations of the over 700 PCs and Macs available for student use on main campus!

CLASSROOM UPGRADES Look for improved wireless, projectors and lecture capture in UNM’s largest classrooms - the Kiva, Anthropology 163 and Northrop 122. The Collaborative Teaching and Learning building will also feature an IT technology support center annex for faculty and collaborative learning classrooms for students when the building opens this fall.

GALLUP BRANCH INFRASTRUCTURE Gallup users relying on Learn and distance education will benefit as networking to and within the Gallup Branch becomes more available and reliable. A year-long network physical and electronic infrastructure upgrade project will be completed this August.

COMPUTER & LECTERN SUPPORT IT now checks faculty and student computers in our facilities, and over 150 main campus classrooms, every day to make sure they are fully operational. Faculty can use the phone number on lecterns to report issues that occur during the day for troubleshooting and receive fast turn-around time on fixes.

PUBLISHED LOBOMAIL CALENDARS This summer, LoboMail calendars will be able to be shared outside of UNM and on websites. This will be useful for departmental, club and personal calendars. http://lobomailinfo.unm.edu/ has more information.

SEARCH UNM UNM’s directory and search tool is continually expanded and improved. It now includes people and places, and this summer it will include results from authenticated content and data shares such as Microsoft’s SharePoint. Find dining, on-campus parking, computer pod info and more on tabs at http://directory.unm.edu.

Innovate

MORE MOBILE APPS New mobile apps for class schedules, the UNM course catalog, grades and registration are slated for development this summer! Download iOS, Android and Blackberry apps free at http://lobomobile.unm.edu.

STUDENTS.UNM.EDU! Bringing together student services, academic programs, technical tools, and life skills resources to assist students in navigating their journey from admission through graduation at UNM is the goal of the new landing page at students.unm.edu. Bookmark http://students.unm.edu after its release this fall.

LOBOACHIEVE Increased faculty and student engagement is a path to improved student success. LoboAchieve helps facilitate these interactions, and benefits students and faculty by ensuring quality advisement. The system goes live in time for the start of the Fall Semester. Visit http://loboachieveinfo.unm.edu for more information.
**UNM SOCIAL MEDIA** A “proof of concept” private UNM social media experiment is beginning this fall. A collaborative toolset will allow students and faculty to establish social working environments for class sections, courses, programs and interest groups outside of classes. Contact Nick Noblet, nnoblet@unm.edu, to participate.

**WHERE’S MY SHUTTLE?** This summer, UNM shuttle bus information will be available just like Albuquerque bus. Information can be found at [http://wmb.unm.edu](http://wmb.unm.edu).

**UNM OPEN DATA** IT is establishing an “open data repository” starting with events data. Coming this fall, a [Mobile Application Development Contest](http://opendatahandbook.org/en/introduction) to find innovative ways to share this data via mobile apps will include substantial prizes. See [http://opendatahandbook.org/en/introduction](http://opendatahandbook.org/en/introduction) to learn about open data, and find a good example of an open data repository at the City of Albuquerque’s site: [http://www.cabq.gov/abq-data](http://www.cabq.gov/abq-data).

**SUNSHINE PORTAL UPDATE** UNM’s public information portal will add emergency procurement and potential sole source purchases prior to awarding. UNM’s portal is [http://sunshine.unm.edu](http://sunshine.unm.edu) and is compliant with 2013 state legislation.

### Serve

**DIGITAL LITERACY WORKSHOPS** Need to learn Excel, Photoshop, PowerPoint, or Illustrator? You are not alone. Technical skills workshops are a service provided by IT, and you can schedule one in any IT computing environments. Look for flyers in the [IT Pods](http://pawprints.unm.edu). If an in-person workshop doesn’t fit your schedule, log into [http://lynda.unm.edu](http://lynda.unm.edu) with your UNM NetID for a free, online training menu offering a vast number of technical skills courses.

**PRINTING IMPROVEMENTS** In addition to $10 of free printing available in IT Pods every semester, departments will be able to underwrite additional print credit on students LoboCards in the fall. At the request of students, additional printers, including color, are being added in LoboLab and C&J lab. Print credits are automatically carried over to Spring Semester. Visit [http://pawprints.unm.edu](http://pawprints.unm.edu) for printing locations, FAQs and drivers.

**INFRASTRUCTURE AS A SERVICE**: Starting this fall, a new underlying infrastructure will allow customers of IT’s hosting services to self-configure as well as provision storage and virtual servers in only 20 minutes! Pricing for hosting services remains the same great value. See [http://it.unm.edu/servicecatalog/service.php?service=177](http://it.unm.edu/servicecatalog/service.php?service=177) for hosting information, and contact Drex Atkinson, datkins@unm.edu, for information about this project.

**NEW NETWORK FIREWALL** To improve security, block attacks, and reduce downtime, IT is currently monitoring network settings with a new firewall. It will migrate to the new settings when it’s confirmed that appropriate access will not be impeded. Contact Gary Bauerschmidt, gbauers@unm.edu, for more information.

**AUTHENTICATION VIA ACTIVE DIRECTORY** Starting this fall, access to apps and files by common user roles will get easier. Campus, college, registration status, student level, and other general role descriptions will be available for authorization by AD-enabled applications or resources. [http://it.unm.edu/ad](http://it.unm.edu/ad) will have information posted as it becomes available.

**NEW REPORTING TOOL** MyReports is being launched with a limited number of standard reports. [http://myreportsinfo.unm.edu](http://myreportsinfo.unm.edu) will announce additional reports and ad-hoc development capabilities being added over time.

**ENHANCEMENTS TO BENEFITS SELECTION PROCESS** UNM’s faculty and staff electronic benefit selection is expanding this summer. New self-service forms will make it easier for employees to designate their benefits selections surrounding the Voluntary Employee Beneficiary Association (VEBA) as well as the New Hire/Change of Life Event open enrollment.