

# Welcome

## from UNM Information Technologies



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On behalf of the UNM Information Technologies staff, welcome to UNM!

[Get Started with UNM Information Technologies](#) – Get your NetID, learn about network access, and Information Security & Privacy at UNM. The Announcements section of this site provides information about new services and changes to services.

UNM IT's mission is to provide effective and efficient information technologies and services to advance UNM's educational, research and service missions, and we partner strategically with the community of New Mexico's Flagship University to enable success without boundaries through innovative technologies and services. Many of our services exist at the intersection of technology, pedagogy, laws (security, privacy, copyright, accessibility), and institutional policy and practice. In collaboration with academic colleges and departments as well as the [Center for Teaching and Learning](#) and [UNM Online](#), UNM IT provides comprehensive support for a broad range of teaching and learning tools in classrooms, computer labs and online.

Guided by direct collaboration with the Office of the Provost and [academic, administrative, and research advisory boards](#), UNM IT prioritizes efforts on projects most needed by UNM's students, faculty and staff.

## Online tools for teaching and learning\*

### ► [Canvas @ UNM](#)

See Instructor Resources for getting started in Canvas, accessing training, web-enhancing your course and more.

[External Apps](#) provides information about 3rd-party services available in Canvas including Ally, an accessibility tool, Inclusive Access and Publisher Course materials and more.

### ► [Kaltura](#)

Integrated with Canvas and Zoom, Kaltura offers tools to create, manage, and share your video and audio files and media with students, such as posting a video for a class or capturing a classroom lecture for later review.

For non-academic purposes, use Kaltura [MediaSpace](#) to manage video and audio content.

### ► [Zoom Pro License](#)

Provided to all students, faculty and staff at no-charge. No time limit for meeting length. Host up to 300 participants. Safe, secure, and private as licenses require the use of authentication, passwords, or waiting rooms. See [Web Meetings](#) for best practices for managing your web meetings. Pay particular attention to guidance for using Zoom for class meetings.

# Enterprise Licensing Provided at No or-Low Cost\*



## Adobe Creative Cloud

As an Adobe Creative Campus, students, faculty, and staff have no-or-low cost access to the full suite of creative software within Adobe Creative Cloud.



## MATLAB

UNM's enterprise license for academic use of Matlab allows students and faculty to install the application on their own computers and run iterative data analysis scenarios for scientific and engineering projects.



## O365

Through UNM's [Lobomail](#) service, students, faculty and staff have access to online email, Office tools, and a variety of Microsoft applications.



## Qualtrics

[Qualtrics Research & Insights Software](#) is a solution that can be used by everyone from novice researchers to advanced statisticians. Qualtrics Research Core provides features like branching logic, email triggers, audio-visual stimuli, timing, and over 100 question types. Available to students, faculty and staff at no-charge.



## IBM SPSS Statistics

UNM supports an enterprise license for academic use of the SPSS statistical software platform that allows for virtual access or installation on a personal computer.



## Lobo VirtualDesktop

Through UNM's [LoboVirtualDesktop](#), students, faculty, and staff can securely access UNM desktop applications from a personal device without installing the app or investing in specialized software. Available apps include Adobe Creative Cloud (requires a license), ArcGIS, Matlab, Microsoft Office, PTC Creo and SPSS.

Additional information about computing services and resources for students, faculty, and staff can be found at [Computing @ UNM](#) including how to [Get Support](#). Please note that many areas on campus offer additional support and services. Ask your local IT support staff or visit your department's website for further information. Current information on campus systems, including outages and scheduled maintenance, can be found at [IT Alerts](#).

UNM takes information security and data privacy seriously. UNM IT will never ask for your NetID password through email, even for a password reset. If you receive an email asking for your password, sensitive information, or personally identifiable information, use the 'Report Message' feature in your email to flag a phishing or junk message. Additionally, [PhishBowl.UNM.EDU](#) has a list of up-to-date phishing emails targeting the UNM community.

**We're excited you're here and look forward to supporting your many successes.**

\*Please note, there are slight differences in resource availability based on your affiliation with UNM Health Sciences Center: If you have questions regarding HSC technology services, please contact the UNM Health Sciences IT Service Desk at 505-272-1694 or [HSC-CIO-notices@salud.unm.edu](mailto:HSC-CIO-notices@salud.unm.edu)