

2015 IT Summer Projects

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How will IT spend your summer vacation? Below is a list of changes that faculty and students will experience when they return to campus in August. Some existing services that we would like to bring to your attention are also included. However, this is not a complete list of everything IT is working on, nor does it include projects that may change the IT experience during Fall or Spring Semesters next year. Please visit it.unm.edu for service information and it.unm.edu/dashboard for more project information!

IT Service Enhancements Available Across UNM

Skype for Business. Instant Messaging, Presence Status integrated with LoboMail calendar, and PC-to-PC audio, video and desktop sharing will be available to every @unm.edu account this summer. Search "Skype" in FastInfo for information.

New UNM A-Z Department Listing. A new directory will make it easier to find UNM department and people locations and numbers, as well as an easy way to update phone numbers associated with departments. Look for this new UNM A-Z application in the gray bar at the top of unm.edu web pages: unm.edu/depart.html.

IT Service Notifications IT ALERTS App Improvements. Accessible from it.unm.edu, IT Alerts provides information about service status and planned upgrades. Notifications will be both easier to read and easier to update.

OneDrive for Macs. Apple users can now access files using OneDrive for Business (UNM), as well as create folders, add, rename and delete documents and use them in corresponding Office applications.

Updated Software for Bulk Mailing Lists. Departments, Student Organizations, individuals and faculty use L-Soft to manage mailing lists. New LISTSERV software will increase reliability, improve the management interface and be more compatible with 21st-century anti-spam protocols. Current information will be available at it.unm.edu/email/mailing_lists.html.

IT Service Enhancements for All Faculty & Students

LoboTrax & Degree Audit Upgrade. Students and Advisors can plot a better plan toward graduation with improvements going live this July. **uDirect** will allow students to build term-by-term plans, and departments can better understand and prepare for the demand on key courses. Access these improved services from the Student and Faculty tabs in my.unm.edu.

New Course Feedback Software for Summer Session. Summer is the first semester online evaluation software will be used exclusively for students to evaluate faculty and classes. EvaluationKit will be replacing IDEA – no more paper and quick turnaround on results! Samples and more information are available at coursefeedback.unm.edu.

Enhancements on Albuquerque Main Campus

Wireless Improvements. IT is migrating to a new authentication service and wireless users across main campus should see more consistency and stability, as well as shorter authentication times. it.unm.edu/wireless will have current information.

Laptop and Phone Assistance at a New Lobo BrainBar in DSH Atrium. You can bring your computer, tablet, or phone for help with technology issues such as wireless connectivity, downloading applications, virus infections and some support for hardware issues. Equipment checkout is also available to Faculty – first come first served. The service will be available near Outtakes on the ground level of Dane Smith Hall.

Digital Signage Available to Departments. A cost-effective digital signage option will be available to departments on Main campus this summer. Departments can control their own content and access enterprise feeds such as emergency alerts with ease. Sign-up, samples, and training information will be available at signage.unm.edu.

Managing a UNM Departmental Website is Getting Easier. Managing your website getting to be too much? An industry-standard web hosting management tool, CPanel, is going live this summer that will help UNM website managers control many features, including file folders, quotas, disk usage, additional FTP accounts, MySQL backups, php PEAR modules, cron jobs and more, with one-click installations of applications such as WordPress and Drupal. Find out more about this service enhancement at webhostinginfo.unm.edu.

Campus-Specific Improvements

Albuquerque Main: New Equipment in Computer Classrooms and Student Labs. Almost 125 new Dell and Apple computers are going into DSH 224, the SMLC basement, C&J, Honors and CAPS labs. Student technology fees at work! Find out hours, computer specifics and software at computing.unm.edu/map/.

Albuquerque Main: New Computers for Organic Chemistry. As part of the addition to the SMLC, four organic chemistry labs will be outfitted with new computers that will be ready for Fall Semester.

Taos: Computers for Taos Branch. As part of that new construction, IT is also adding instructional equipment to four classrooms and outfitting three conference rooms in the new Taos Student Success Center.

Albuquerque Main, HSC, University Hospitals, Research Park, Valencia: New VoiceMail System. A new voicemail system will go live in June for voicemail and Auto Attendant users. Users will be able to change their passwords and use their email to authenticate. Your questions will be answered in fastinfo.unm.edu or by calling the IT Service Desk at (505) 277-5757.